

## HIGHLIGHTS OF QUALIFICATIONS

- ◆ Motivated, dynamic Management Professional with in-depth experience in achieving production, quality and safety improvements, as evidenced by the development and implementation of successful initiatives that saved lost-time incidents and millions of dollars for *Ontario Air Express* and *Green Airlines*.
  - ◆ Expert in Lean Manufacturing and Continuous Improvement practices with exceptional training ability and nine years of experience in the implementation of program initiatives.
  - ◆ Areas of expertise include Quality Processes, Training, Waste Reduction, Process Improvement, Employee Development, Expense Control, Project Management, and Safety Systems.
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## PROFESSIONAL EXPERIENCE

### **DIRECTOR CONTINUOUS IMPROVEMENT, Ontario Air Express, Toronto, Ontario, 2007 – Present**

- ◆ Work with Vice President of Maintenance and Engineering to develop and implement innovative business practices that encourage seamless collaborative interdepartmental work efforts.
- ◆ Lead Lean Supply Chain initiative to reduce waste and improve efficiency.
- ◆ Spearhead cross-functional Directors Team on Airworthiness Directives implementation.

#### Accomplishment

- Directed the Maintenance Safety team that lowered safety incidents, disabling injuries, and days lost due to injury by 10% percent in the last two quarters of 2008.

### **MANAGER FOR LEAN AND SAFETY SYSTEMS, Green Airlines, Toronto, Ontario, 2004 – 2007**

- ◆ Directed 11 lean practitioners in the strategic implementation of Continuous Improvement initiatives for 3000 line maintenance employees.
- ◆ Led incorporation of Performance Management systems into Green Service, a system integrated at the Green Airlines corporation level.

#### Accomplishment

- Led six initiatives with a savings or revenue generation of \$2 million in 2007.

### **INTEGRATED MANUFACTURING MANAGER, Walsh & Stevens, Toronto, Ontario, 1999 – 2004**

- ◆ Directed and mentored a team of 12 salaried and 50 hourly employees in the Case Assembly and Case Preparation on government defense contracts.
  - ◆ Served as customer liaison on issues of quality, schedule, and cost for projects.
  - ◆ Managed a \$22 million budget for two manufacturing cells through Earned Value Management.
  - ◆ Directed team that recovered 8 months of schedule and \$3 million using standard Lean tools.
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## EDUCATION & TRAINING

### **BS IN BUSINESS MANAGEMENT, Province University, Toronto, Canada**

- Received 80 training hours with Kyoto Corporation in Japan.
- 100+ training hours with Kyoto at US manufacturing locations.
- 200+ training hours from Walsh & Stevens Continuous Improvement Office in Lean concepts/tools.
- 100 hours of “leadership in a lean environment” training from Thomas Consulting Group.
- Event Leader on 10 lead training events at Walsh & Stevens and Green Airlines.
- Event Leader on 20+ training events at Walsh & Stevens.