

QUALIFICATIONS

Motivated, dynamic Management Professional with in-depth experience in achieving production, quality and safety improvements, as evidenced by the development and implementation of successful initiatives that saved lost-time incidents and millions of dollars for *Ontario Air Express* and *Green Airlines*. Expert in Lean Manufacturing and Continuous Improvement practices with exceptional training ability and nine years of experience in the implementation of program initiatives. Areas of expertise include Quality Processes, Training, Waste Reduction, Process Improvement, Employee Development, Expense Control, Project Management, and Safety Systems.

PROFESSIONAL EXPERIENCE

ONTARIO AIR EXPRESS, Toronto, Ontario 2007 – Present
Director, Continuous Improvement, Safety Systems and Training

- ➔ Work with Vice President of Maintenance and Engineering to develop and implement innovative business practices that encourage seamless collaborative interdepartmental work efforts.
- ➔ Lead Lean Supply Chain initiative to reduce waste and improve efficiency.
- ➔ Spearhead cross-functional Directors Team on Airworthiness Directives implementation.
- ➔ Lead current implementation of Integrated Safety Management System.
- ➔ Oversee initiative to reduce aircraft damage impact and cost for 2009.

GREEN AIRLINES, Toronto, Ontario 2004 – 2007
Manager for Lean and Safety Systems, Line Maintenance

- ➔ Directed 11 lean practitioners in the strategic implementation of Continuous Improvement initiatives for 3000 line maintenance employees.
- ➔ Led incorporation of Performance Management systems into Green Service, a system integrated at the Green Airlines corporation level.
- ➔ Mentored Line Leadership team on changing roles and responsibilities in lean work environment.
- ➔ Interfaced with Green Airlines core lean team to ensure continuity on all lean initiatives.

EDUCATION & TRAINING

PROVINCE UNIVERSITY, Toronto, Ontario
Bachelor of Science in Business Management

- ➔ Received 80 training hours with Kyoto Corporation in Japan.
- ➔ 100+ training hours with Kyoto at US manufacturing locations.
- ➔ 200+ training hours from Walsh & Stevens Continuous Improvement Office in Lean concepts.
- ➔ 100 hours of “leadership in a lean environment” training from Thomas Consulting Group.