

# PAUL MALONE

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## QUALIFICATIONS

Motivated, dynamic Management Professional with in-depth experience in achieving production, quality and safety improvements, as evidenced by the development and implementation of successful initiatives that saved lost-time incidents and millions of dollars for *Ontario Air Express* and *Green Airlines*. Expert in Lean Manufacturing and Continuous Improvement practices with exceptional training ability and nine years of experience in the implementation of program initiatives. Respected leader with the ability to successfully train and manage professional and union labor groups. Areas of expertise include:

- ◆ Quality Processes
- ◆ Process Improvement
- ◆ Project Management
- ◆ Training
- ◆ Employee Development
- ◆ Presentations & Public Speaking
- ◆ Waste Reduction
- ◆ Expense Control
- ◆ Safety Systems

## CAREER ACCOMPLISHMENTS

### Ontario Air Express

- Directed the Maintenance Safety team that lowered safety incidents, disabling injuries, and days lost due to injury by 10% percent in the last two quarters of 2008.

### Green Airlines

- Led six Line Maintenance lean initiatives with a savings or revenue generation of \$2 million in 2007.

### Walsh & Stevens

- Managed team that reduced non-conformances by 75% while tripling production rate.
- Led team that reduced product cycle time from 120 days to 45 days within 6 months.
- Coached & mentored 19 work cells that documented \$20 million in cost savings in 2002.

## PROFESSIONAL EXPERIENCE

ONTARIO AIR EXPRESS, Toronto, Ontario

2007 – Present

### ***Director, Continuous Improvement, Safety Systems and Training for Maintenance***

- Work with Vice President of Maintenance and Engineering to develop and implement innovative business practices that encourage seamless collaborative interdepartmental work efforts.
- Lead Lean Supply Chain initiative to reduce waste and improve efficiency.
- Spearhead cross-functional Directors Team on Airworthiness Directives implementation.
- Lead current implementation of Integrated Safety Management System.
- Oversee initiative to reduce aircraft damage impact and cost for 2009.
- Mentor the Leadership team on changing responsibilities in a performance-based organization.
- Manage \$7 million annual budget for Training, Safety, and Continuous Improvement teams.

GREEN AIRLINES, Toronto, Ontario

2004 – 2007

### ***Manager for Lean and Safety Systems, Line Maintenance (2005-2007)***

- Directed 11 lean practitioners in the strategic implementation of Continuous Improvement initiatives for 3000 line maintenance employees.
- Led incorporation of Performance Management systems into Green Service, a system integrated at the Green Airlines corporation level.
- Mentored Line Leadership team on changing roles and responsibilities in a lean work environment.
- Interfaced with Green Airlines core lean team to ensure continuity on all lean initiatives.
- Built and ran a Lean academy for Green, teaching supervisors how to teach techniques to staff.

**PROFESSIONAL EXPERIENCE***(Continued)***GREEN AIRLINES** *(Continued)*

- Directed Line Maintenance Safety and Self Audit team, resulting in meeting or exceeding all major safety goals in 2007.
- Managed \$1million annual budget for the Lean and Safety teams.

***Program Manager for Training, Lean Office (2004-2005)***

- Directed and developed Continuous Improvement training program for 6000 employees.
- Managed and mentored a team of 14 training specialists tasked with the development and delivery of leadership and lean tool training modules.
- Conducted baseline opportunity assessments with Philips and Company in order to identify and prioritize implementation plan for 75 cells, driving \$12.3 million in savings.
- Served as integral member of Lean Core Team driving strategic direction.

WALSH &amp; STEVENS, Toronto, Ontario

1999 – 2004

***Integrated Manufacturing Manager (2002-2004)***

- Directed and mentored a team of 12 salaried and 50 hourly employees in the Case Assembly and Case Preparation on government defense contracts.
- Served as customer liaison on issues of quality, schedule, and cost for projects.
- Managed a \$22 million budget for two manufacturing cells through Earned Value Management.
- Directed team that recovered 8 months of schedule and \$3 million using standard Lean tools.

***Continuous Improvement Coordinator (1999-2002)***

- Directed Continuous Improvement programs that resulted in \$20 million in cost savings.
- Trained and directed employees in the use of Lean Manufacturing and Leadership tools.
- Introduced Continuous Improvement principles to select suppliers and customers.

**LEAN MANUFACTURING TRAINING**

- Received 80 training hours with Kyoto Corporation in Japan.
- 100+ training hours with Kyoto at US manufacturing locations.
- 200+ training hours from Walsh & Stevens Continuous Improvement Office in Lean concepts/tools.
- 100 hours of “leadership in a lean environment” training from Thomas Consulting Group.
- Event Leader on 10 lead training events at Walsh & Stevens and Green Airlines.
- Event Leader on 20+ training events at Walsh & Stevens.

Performed training of 1000+ hours of classroom and hands-on training in the following Lean concepts:

- |                                |                             |                              |
|--------------------------------|-----------------------------|------------------------------|
| ◆ 6s Workplace Organization    | ◆ Process Management        | ◆ Standard Work              |
| ◆ Total Productive Maintenance | ◆ Coaching & Feedback       | ◆ Value Stream Mapping       |
| ◆ Setup Reduction Time         | ◆ Practical Problem Solving | ◆ Management Infrastructures |

**LEADERSHIP**

- Team Leader of Walsh & Steven’s “Leadership Award” finalist in 2004.
- Team Participant of Walsh & Steven’s Space Propulsion Leadership Award finalist in 2003.
- Coordinator for two Walsh & Steven’s Achieving Competitive Excellence (ACE) Gold Cells.

**EDUCATION**

PROVINCE UNIVERSITY, Toronto, Canada

***Bachelor of Science in Business Management***